

Lost or Forgotten Password

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Category:	Account	Votes:	0
State:	public (all)	Result:	0.00 %
Language:	en	Last update:	05/24/2011 22:47:54

Keywords

password recovery lost forgotten

Symptom (public)

I am getting a login error when attempting to log into my account

Problem (public)

The username and/or password is incorrect.

Solution (public)

After confirming that you are correctly spelling you username. Use our lost password form to have your password reset and emailed to you. To use the form, navigate to the login page, then click the 'Lost password?' link. You can enter your account username, primary email address or any of your registered domain names. You will receive an email containing a link to click. Once the link is clicked, your password will be reset and emailed to you.

Remember that passwords ARE case sensitive.